

Lifepan Australia Building Society

Direct Debit Request Form

Please PRINT clearly in BLACK pen keeping well within the boxes.
Start at the left, write one letter in each box and leave one box between words.

A. ACCOUNT HOLDER DETAILS

Title	<input type="text"/>	Last name	<input type="text"/>
Given names	<input type="text"/>		
Residential Address	<input type="text"/>		
Suburb	<input type="text"/>		
State	<input type="text"/>	Postcode	<input type="text"/>
Phone Number	<input type="text"/>	Mobile Phone	<input type="text"/>

B. PAYMENT DETAILS

I/We authorise Lifepan Australia Building Society (User ID Number: 045109) to debit this amount from my/our specified account as follows:

Amount \$. Collection Date

(at least 3 business days notice is required)

C. FINANCIAL INSTITUTION ACCOUNT DETAILS

Bank	<input type="text"/>	Branch name	<input type="text"/>
Address	<input type="text"/>		
Account Holder Name	<input type="text"/>		
BSB number	<input type="text"/>	Account number	<input type="text"/>

D. LIFEPLAN ACCOUNT DETAILS

Account Number

Name/s of Account Holder

Frequency Month Fortnight Week Once off

E. DECLARATION

I/We acknowledge that this Direct Debit arrangement is governed by the terms of the Lifepan Direct Debit Client Service Agreement provided with the Lifepan Savings and Investment Accounts and Payment Facilities Terms & Conditions Part 1. I/we understand Lifepan will deduct a payment after receiving this form.

Signature of Account holder Date

Signature of Account holder Date

Lifepan Funds Management is a business name of Lifepan Australia Friendly Society Ltd.
ABN 78 087 649 492 AFSL 237989

Return by Fax to: Return by Post to:
Fax us the completed Lifepan Funds Management
form on (08) 8231 9181 Reply Paid 89
Adelaide SA 5001

Registered Office: 111 Gawler Place, Adelaide SA 5000 Tel 1300 1300 38 Fax (08) 8212 2790
Victorian Office: Level 9, 520 Collins Street, Melbourne VIC 3000 Tel (03) 9616 2444
Lifepan Funds Management is a business name of Lifepan Australia Friendly Society Limited
ABN 78 087 649 492 AFSL 237989
Issued by Lifepan Australia Building Society Limited ABN 30 087 652 079 AFS Licence 237994



Lifeplan Direct Debit – Client Service Agreement

By completing and signing the Direct Debit Request Authorisation overleaf you authorise us to draw on your nominated account with the following understanding:

We will advise you in writing of any change to this direct debit client service agreement at least 14 calendar days prior to the date of any such change.

Where the date nominated for the debit to be made falls on a non-business day, we will draw the amount on the closest business day. Receipts will be issued only on request.

We reserve the right to cancel the Lifeplan Direct Debit drawing arrangements if your Direct Debit is returned unpaid by your nominated Financial Institution and to arrange with you an alternative payment method. We may, at our discretion, pass on to you any costs we incur due to any direct debit refusal.

We will keep your personal information private and confidential except to the extent that we may share information with our related entities to inform you about other products and services. You may advise us in writing if you wish to prohibit the sharing of that information.

We will resolve any dispute of a Direct Debit drawing within seven business days and in the course of resolution we may share information with Lifeplan's Direct Debit sponsor.

Your rights

You may terminate the Lifeplan Direct Debit drawing arrangements at any time by giving written notice to us. Such notice should be received at least three business days prior to the due date.

You may stop payment of a drawing under the Lifeplan Direct Debit by giving written notice. Such notice should be received by us at least three business days prior to the due date. Any change to this agreement is to be advised in writing no less than three business days prior to the payable by date.

You may dispute a Lifeplan Direct Debit drawing by advising us in writing of the full details of the transaction. You must include the account numbers of both the account to be debited and credited, the amount, date, nature and circumstances of the disputed transaction. Lifeplan will investigate your claim and in the event of a debit being transacted incorrectly a full refund will be provided within seven business days.

Your commitment to us

It is your responsibility to ensure that the nominated account can accept direct debits and sufficient cleared funds are available in the nominated account to meet a drawing on its due date.

It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution where the account is based. It is your responsibility to advise us in writing if the account nominated by you to be debited is transferred or closed.

It is your responsibility to arrange with us a suitable alternative payment method if the Lifeplan Direct Debit drawing arrangements are cancelled either by yourselves or the nominated Financial Institution.

It is your responsibility to contact Lifeplan direct for any query or dispute in relation to any Direct Debit transactions. Please direct all telephone inquiries to 1300 1300 38.